

Pressemitteilung

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Fill up without worrying: ABUS video surveillance in the fuel station shop in Aalen (Germany)

Accompanied by the smell of fresh coffee, you'll quickly settle into the fuel station shop in Aalen (Germany), with its cheerful lighting. Here, shelves overflowing with fresh snacks alongside the shop's own bakery invite you to stay a while. This coziness attracts many customers, from passing trade to regulars and travellers on the go. But unwelcome guests are also attracted to the fuel station shop. Theft, fuel scams and even robberies are a sad reality at Germany's fuel stations. For this reason, 22 ABUS IP cameras protect the inside and outside of this fuel station. In all weathers and situations, they provide high-contrast images so that incidents can be investigated later. With their high-quality, discreet design, they fit right into the stylish interior design of the fuel station shop.

With its innovative shop concept, the fuel station gives Aalen a time-saving shopping experience, with healthy snacks and all the coziness of a café. The interior design is of the highest standard, mixing black metal with warm wooden surfaces to create an inviting, cozy feel. But, alongside all these unusual traits, the Aalen fuel station is still exposed to the daily risks of any regular fuel station. Therefore, when it comes to the safety of his customers and employees, fuel station manager Nathan Catalano relies on ABUS cameras, which cover the entire fuel station area.

A perfect overview against pickpockets and vandals

"Thefts are common occurrences in fuel station shops", says Catalano. "The ABUS IP Dome Cameras therefore cover the entire sales premises, and with their recordings, thieves have no chance of stealing undetected", he explains. Since the fuel station shop is open 24 hours a day, there are occasionally some incidents of vandalism or robberies late at night or early in the morning. The video material is therefore recorded 24/7 on an NVR video recorder, and the police and insurance companies can use it in their subsequent investigations.

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ABUS IP cameras used outdoors: A good view in all weathers

Owing to their protection class IP66, the Outdoor IP Tube Cameras are ideally suited to use in outdoor areas of the fuel station. Especially in the event of fuel theft, which unfortunately is a regular occurrence at fuel stations, it is extremely important to get the number plate of the vehicle in question. For this reason, the area around the pumps is constantly monitored. Thanks to IR LEDs, the Outdoor IP Tube Cameras have excellent night vision, which makes it possible to obtain a detailed, high-contrast image even in difficult light conditions, and this means that every number plate is recorded. In addition, they brave all weather conditions: They provide high-quality images both in winter temperatures of -25°C and in hot conditions up to 60°C. The robust camera housing also protects against splashing water and dust found in the outdoors.

With their great weather resistance and protection against dirt, the ABUS cameras also come into their own in the car wash, which is also part of the fuel station. Here, video surveillance is used to ensure the safety of customers and staff. "It's not unusual for customers to want to get out of their car in the middle of a car wash cycle", explains Catalano. "In emergencies, we're kept in the picture and we can act fast". In addition, the recording is used to check that the machine equipment is all intact. Damage to the car wash can create a huge financial burden, and this is why high-quality video surveillance is necessary here too. The video surveillance is also used to provide protection against insurance fraud: In areas that are difficult to see, someone can easily claim that one of their wing mirrors has been knocked off during the car wash cycle. In emergencies, the Outdoor IP Dome Camera provides evidence to clear up fabricated incidents.

Security with great design

Besides the security aspect, the ABUS IP cameras also score points with their high-quality, multiple award-winning design. This was also a crucial factor for the fuel station manager: "With their discreet design, the cameras don't stand out in the shop. They ensure that we have unobtrusive protection, and visitors to the shop don't feel as if their lunchtime coffee is being disturbed." The camera design of the ABUS IP range has received the *iF product design award 2015*, the *German*

Design Award “Special Mention” 2015 and the *Red Dot Award* 2015 in the “Product Design” category.

Quick to install and high system stability

The installation of the 22 cameras in the shop, the fuel station and the car wash took very little time. Within just 2 days, the system was completely installed and set up. The staff were also trained on the new system and how to use it in just a few hours. “Since the video surveillance system, we’ve been able to investigate many incidents. It’s a good feeling when you know that nothing gets past our all-seeing eyes”, says Catalano happily.